

Postal Regulatory Commission  
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Dear Commissioners,

I have owned and operated a The UPS Store 3495 in Greenville, South Carolina for over ten years. I actively support our community by serving on the Board of Directors for the Chamber of Commerce, participate in school functions and various other community interests. I also employ four people that live in this community. Please do not allow the United States Post Office's "enhanced" services to Post Office Box customers, specifically:

1. Acceptance of third party packages and other items from UPS, FedEx, DHL and other non-USPS carriers, a practice that has been prohibited for many years.
2. The new ability to use the street address of the Post Office where the Post Office Box is located, rather than the conventional "PO Box 123, Anytown, MA 01234."
3. The new ability of Post Office Box customers to use the #123 designation instead of the conventional "PO Box 123" form of address.
4. 4. E-mail/text message notification to PO Box customers of items received. ("Real Mail Notification")

These "enhanced" business practices allow the Post Office to be in unfair competition with thousands of small businesses across the United States. My business is privately owned BY Me and is the only source of income. Not only that, but the potential loss of business due to this proposed form of competition threatens the very existence of my business. The revenue from the taxes derived from my business will also diminish and/or disappear. Putting four people out of work and on Unemployment Benefits is not a thought I want to consider!

Since I am a Commercial Mail Receiving Agency (CMRA), my business is regulated and inspected by the USPS. There is no other business that I am aware of, where one competitor can regulate another, even requiring them to turn over their customer list each quarter. As a CMRA, we operate under other unfair rules, such as the ability of a postal customer to change his address from a PO Box to another address with a simple "Change of Address" form, while customers of a CMRA such as my store are prohibited from doing so. Yet, I spend several thousand dollars a month with the Post Office which provides them with revenue. I have to pay sales tax and property tax – the Post Office doesn't – that is unfair competition.

The PRC Order No. 1366, "the Postal Service has not submitted an appropriate filing that describes the nature and implementing rules for these enhanced services". The USPS failed to follow the rules in rolling out these new services, and made a unilateral decision and executed it without the necessary filings. This is WRONG. A financially viable Post Office is an important part of our business, but not at our expense. These "enhanced" products and services are specifically designed to take our customers. I have been providing these services for the ten years I have been in business.

Thank you for your time and attention. Please contact me with any questions.

Sincerely,

Barbara Schuster  
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